

PMES 2021

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2021 survey results

The summary results of the survey help agencies identify elements of good practice and areas in need of further improvement. The survey results also provide evidence to help target strategies to build NSW Public Sector capability.

The privacy of survey respondents is an important aspect in the design and management of the survey. The survey data is aggregated for reporting and response thresholds are applied to ensure that all survey responses remain anonymous and confidential.

The 2021 People Matter Employee survey was open to NSW public sector employees from 23 August to 17 September 2021. Reports for agencies, clusters and the sector in PDF can be found by clicking on the organisation name in the table below.

Response rates and reports

Click each of the below clusters to download their reports.

Name	Response rate
<u>NSW public sector</u>	44.0%
Clusters	
<u>Customer Service</u>	92.5%

Name	Response rate
<u>Education</u>	39.4%
<u>Health</u>	32.2%
<u>Planning, Industry and Environment</u>	77.8%
<u>Premier and Cabinet</u>	79.9%
<u>Regional NSW</u>	80.7%
<u>Stronger Communities</u>	47.1%
<u>Transport</u>	71.3%
<u>Treasury</u>	73.8%
<u>Independent and other agencies</u>	51.5%

Survey data

[Download a copy of the the machine readable version of the data included in the reports](#) →

Resources

Action Planning Guide



PMES 2021 Methodology Guide



Frequently asked questions (FAQs)

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See the PMES frequently asked questions page.

